

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:134534-2023:TEXT:EN:HTML>

**Luxembourg-Esch sur Alzette: IT services: consulting, software development, Internet and support
2023/S 046-134534**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: Université du Luxembourg

Postal address: 2 avenue de l'Université

Town: Esch sur Alzette

NUTS code: LU Luxembourg

Postal code: 4365

Country: Luxembourg

E-mail: admin.tender@uni.lu

Internet address(es):

Main address: <https://www.uni.lu>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity: Education & Research

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

230016 - Microsoft Premier Support

Reference number: 2300428

II.1.2) Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description:

We are using more and more Microsoft Cloud based services and we need to be able to create a call for support Microsoft. In addition to that, Microsoft will run some health check in our infrastructure to act proactively. The objective of the purchase is : - To allow the UL to create Incident at Microsoft - To implement proactive analysis of UL system in order to avoid Issues

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 341 876.00 EUR

II.2) **Description**

II.2.2) **Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

II.2.3) **Place of performance**

NUTS code: LU Luxembourg

NUTS code: LU0 Luxembourg

II.2.4) **Description of the procurement:**

We are using more and more Microsoft Cloud based services and we need to be able to create a call for support Microsoft. In addition to that, Microsoft will run some health check in our infrastructure to act proactively. The objective of the purchase is : - To allow the UL to create Incident at Microsoft - To implement proactive analysis of UL system in order to avoid Issues

II.2.5) **Award criteria**

Price

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Microsoft is the only one who can offer the service as they have the sole source exclusivity.

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

230016 - Microsoft Premier Support

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

24/01/2023

V.2.2) **Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Microsoft Lxuembourg

Postal address: 23 Rives de Clausen

Town: Luxembourg

NUTS code: LU Luxembourg

Postal code: 2165

Country: Luxembourg

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 341 876.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Juridictions administratives

Town: Luxembourg

Country: Luxembourg

VI.5) **Date of dispatch of this notice:**

01/03/2023