


If you need urgent help, you might want to reach out to the police:

 (+352) 113 (24/7)

In case your situation is identified as one of human trafficking (for labour exploitation or for sexual exploitation or both), you will have two special rights:

1. You will benefit from a reflection period of 90 days, to recover from the exploitation settings and reflect if you wish to collaborate with law enforcement authorities, such as by filing a complaint or testifying.
2. If you decide to collaborate with law enforcement authorities, you can be granted a residence permit for 6 months, renewable until the end of the judicial procedure.



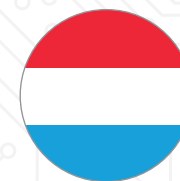
INSTITUTE FOR ADVANCED STUDIES (IAS)



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# Know your rights PROTEX

## Luxembourg



You are a participant to the sociology study of PROTEX. After the interview and the different topics discussed, you might want to take further actions depending on your situation.

As a researcher, I cannot provide you with legal advice as a lawyer, nor assist you in protecting your safety and integrity. However, it is my moral duty to provide you with information on where to find help if needed be.

### 1) If you want to verify that your work complies with labour standards and ensure labour law enforcement:

- Do you have a question about your work situation?
- Whether you are an employee or an independent contractor?
- Whether the format of your working contract is legal?
- Whether your salary is conforming to the minimal salary?
- Whether your working hours are conforming to the legal standards?
- Whether you wonder if your company is respecting safety at work standards?
- Whether you think you suffer harassment at work?

Feel free to reach out to the Inspection du Travail et des Mines (**Labour inspectorate**)

🌐 <https://itm.public.lu/en.html>  
☎ (+352) 247 76100 (8:30 a.m. to 12 p.m. / 13:30 p.m. to 16:30 p.m.)  
✉ [contact@itm.etat.lu](mailto:contact@itm.etat.lu)  
✉ Labor and Mines Inspectorate, Box 27, L-2010 Luxembourg

👤 **Strassen service desk**  
Mondays to Fridays from 8.30 a.m. to 12.00 a.m. and from 1.30 p.m. to 4.30 p.m.  
3, rue des Primeurs, 2361 Strassen, Luxembourg

👤 **Diekirch service desk**  
Mondays, Tuesdays, Thursdays and Fridays from 8.30 a.m. to 12.00 p.m. and from 1.30 p.m. to 4.30 p.m.  
2, rue Clairefontaine, 9220 Diekirch, Luxembourg

👤 **Esch/Alzette service desk**  
Mondays to Fridays from 8.30 a.m. to 12.00 a.m. and from 1.30 p.m. to 4.30 p.m.  
1, boulevard Porte de France, 4360 Esch/Alzette, Luxembourg

👤 **Wiltz service desk**  
Wednesdays from 8.30 a.m. to 12.00 a.m. and from 1.30 p.m. to 4.30 p.m.  
20, route de Winseler, 9577 Wiltz, Luxembourg

You might also want to reach out to a **trade union**:

#### OBGL

🌐 <https://www.ogbl.lu/en/>  
☎ (+352) 26543 777  
✉ [contact@ogbl.lu](mailto:contact@ogbl.lu)

👤 Immigrants' department of the OBGL  
✉ 63 Rue de Bonnevoie, 2<sup>nd</sup> floor, L-1260 Luxembourg-Bonnevoie  
🌐 <https://www.facebook.com/people/D%C3%A9partement-des-Immigr%C3%A9s-de-IOGBL/100057603011344/>

👤 List of Information, Advice and Assistance Service Agencies (in Luxembourg, Belgium, France and Germany)  
🌐 <https://www.ogbl.lu/en/contact/service-information-conseil-et-assistance-sica/>

#### LCGB

🌐 <https://lcgb.lu/fr/>  
✉ [infocenter@lcgb.lu](mailto:infocenter@lcgb.lu)  
☎ (+352) 49 94 24 222 (Mondays to Fridays, 8 a.m. to 12 p.m. and 1 p.m. to 5 p.m., except on Wednesdays afternoon)

👤 List of Info centres (in Luxembourg, Belgium, France and Germany):  
🌐 <https://lcgb.lu/fr/le-lcgb/bureaux-info-center/>

### 2) If you need assistance to leave an exploitative and/or violent situation:

You might want to reach out to non-governmental organisations supporting potential victims of exploitative situations:

#### Infotraite

☎ (+352) 27 36 56 46; (+352) 621 316 919; (+352) 621 351 884  
✉ [info@traite.lu](mailto:info@traite.lu)

Or directly reach out to the police:

#### Police Grand-Ducale

☎ (+352) 24460 3220 (8h00 à 16h00)  
✉ [traite@police.etat.lu](mailto:traite@police.etat.lu)

If you prefer to reach out to a non-governmental organisation dedicated to supporting migrant persons, you can reach out to:

#### ASTI

🌐 <https://www.asti.lu/>  
👤 10-12 Rue Auguste Laval, 1922 Weimerskirch, Luxembourg (Mondays to Fridays, 9:00 a.m. to 12:00 p.m. and 1:00 p.m. to 5:00 p.m.)

#### Migrants Information Desk of the ASTI:

🌐 <https://www.facebook.com/GuichetInfoMigrants>  
☎ (+352) 26 02 15  
✉ [wicket@asti.lu](mailto:wicket@asti.lu)  
👤 19, rue de Beggen, L-1221 Luxembourg (Tuesdays and Thursdays, 1:00 p.m. to 4:00 p.m.) or 21 rue Louis Paster, 4276 Esch-sur-Alzette, Luxembourg (Mondays, 8:30 a.m. to 11:30 a.m.)