

FutureFinTech Federated Conference 14 March 2025

### FutureFinTech - National Centre of Excellence in Research and Innovation

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# **ROBOCOMP** project

- Background: Adoption of a <u>risk-based approach to AML</u> → financial institutions resort to automation to deal with the additional burdens → opportunities for <u>more efficient AML assessments</u>, but significant legal challenges
- Objective: Develop <u>machine learning tools for AML compliance</u>, while <u>critically analysing the existing legal framework</u>

#### Outputs:

- AML & beneficial ownership
  - Early <u>prototype</u> to retrieve, visualize and highlight relations between beneficial owners and their involvement in businesses
  - Methodology to analyse business register data and detect suspicious constructs
- AML & transaction monitoring
  - State-of-art on machine-learning AML systems using transaction data
  - Methodology for AI-based analysis of transaction as a solution for AML
  - Early <u>prototype</u> of AI system designed for AML analysis of transaction data
- Legal implications
  - Report on the <u>use of automation of AML by the financial sector in Luxembourg</u> and legal challenges
  - Article on the legal challenges of automation of AML compliance

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# **ROBOCOMP** People







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## **Anti-Money Laundering / Counter-Terrorist Financing Compliance**

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Legal changes



Reform of the legal framework



Practical changes



## **Anti-Money Laundering / Counter-Terrorist Financing Compliance**

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# **EU Preventive Legal Framework on AML/CTF**

## **Origins & Evolution**

- Developed over 30 years, influenced by Financial Action Task Force (FATF) recommendations.
- First Anti-Money Laundering Directive (AMLD) adopted in 1991 to prevent financial system misuse for laundering drug crime proceeds.

## **Subsequent amendments:**

- 2001 (AMLD2) Expanded scope.
- 2005 (AMLD3) Broadened criminal offenses, extended obliged entities, introduced counter-terrorism financing (CTF) rules.



# **Current legal framework (since 2015)**

- AMLD4 (2015) Core AML/CTF rules and supervisory framework.
- AMLD5 (2018) Expanded AMLD4 to include virtual currency exchanges
  & wallet providers.
- Transfers of Funds Regulation (2015/2023) Requires payment service providers to include payer/payee information in transactions.
- European Banking Authority (EBA) Role (2019) Supervisory coordination and monitoring of national supervisory authorities (NSAs).
- Criminal Law Directive: Directive 2018/1673 of 23 October 2018 on combating money laundering by criminal law

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# Risk-Based Approach (Since AMLD3)

- Obliged entities must conduct ML/FT risk assessments at both business and customer levels.
- NSAs allocate resources based on ML/FT risk exposure.

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# **Challenges & Need for Reform**

- AMLD4 provides harmonisation, leaving supervision largely to national authorities.
- Variations in regulatory standards, supervisory practices, and resources lead to inconsistent and ineffective AML/CTF enforcement.
- Cross-border ML/FT cases suffer from weak cooperation.

### 2020 EU Action Plan:

- Legislative proposals for:
  - A single AML/CTF rulebook for full harmonisation.
  - Revised AMLD4, focusing on organisational & supervisory aspects.
  - New EU AML authority for oversight and enforcement.

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# New legal framework

Three new legislative acts adopted to replace the fragmented system of past AML directives:

- First-ever EU AML Regulation (AMLR) for maximum harmonisation and a unified rulebook:
  - Regulation 2024/1624
  - Applies from <u>10 July 2027</u>
- Sixth AML Directive (AMLD6) focuses on organisational and supervisory requirements
  - Directive 2024/1640
  - Transposition before <u>10 July 2027</u>
- Creation of the Anti-Money Laundering Authority (AMLA) for EU-wide AML supervision
  - Regulation 2024/1620
  - Assume most of its tasks and powers by mid-2025
  - Direct supervision of selected obliged entities from 2028

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# New legal framework – main features

The legal instrument is now a **regulation**:

- direct applicability across the EU, avoiding differing national interpretations;
- enables direct EU-wide supervision by AMLA, preventing inconsistencies from 27 national legislations.

### **Content of AML Regulation:**

- no revolutionary changes compared to the 4th and 5th AML Directives;
- existing rules on due diligence, reporting duties, and penalties remain;
- some rules are now more detailed, e.g.:
  - expanded identity verification requirements, stricter definitions for beneficial ownership, mandatory minimum lists for collected customer information.

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# New legal framework – main features

#### **AML Directive:**

- focuses on AML supervision,
- strengthens supervisory powers and cross-border cooperation,
- enhances FIUs cooperation and joint analysis of suspicious activities.

## Role of AMLA (Anti-Money Laundering Authority)

- coordinates and oversees national supervisors and FIUs,
- direct supervisory authority over high-risk, cross-border financial institutions.
- S. Tosza, O. Voordeckers, <u>An anti-money laundering authority for the European Union: a new center of gravity in AML enforcement</u>, Era Forum (2024)

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# New legal framework Enforcement of international sanctions as the third pillar

- Sanctions Directive, Directive 2024/1226 of 24 April 2024 on the definition of criminal offences and penalties for the violation of Union restrictive measures
  - Art. 18. New predicate offence '(w) violation of Union restrictive measures' = Art. 2 of the Criminal Law Directive

#### AMLR:

- Change of the definition of "criminal activity" (AMLR, art 2 (1) (1))
- Additional duties



Significant compliance duties

S. Tosza, Enforcement of international sanctions as the third pillar of the anti-money laundering framework. An unannounced effect of the AML reform and the Sanctions Directive, New Journal of European Criminal Law (2024) 15(3), 336-356

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# **Practical Changes – Automation**

**3rd AML Directive** introduced a **risk-based approach**, reinforced by the 4th and 5th AML Directives:

- Risk assessment is conducted in concreto (based on guidance)
- Obliged entities must design AML models to prevent ML and TF
- Increased organizational, financial, and compliance burden
- Risk of sanctions for non-compliance

### **Automation in AML Compliance:**

- Automation and the use of AI helps automate due diligence
- Advantages:
  - Reduces costs and improves effectiveness
  - Eliminates monotonous tasks, allowing employees to focus on high-value activities
- Challenges:
  - Lack of transparency in decision-making
  - Risks to fundamental rights posed by AI monitoring
  - More complex review processes for customers flagged as suspicious
  - Legal safeguards in the regulatory framework?



# **Automated Decision-Making & AI in AML Compliance**

- AMLR explicitly authorises AI-driven decision-making, including profiling (GDPR-defined).
- Al systems are defined under the Al Act as adaptable, autonomous decisionmaking tools.
- Legality of AI-based AML compliance is confirmed but with limited guidance.

## **Conditions for AI Use in AML Compliance:**

- Data limitations Only customer due diligence (CDD) data can be used.
- Human oversight Significant decisions (e.g., accepting/refusing customers, adjusting CDD measures) must involve human intervention

## Challenges of AI in AML Compliance: what kind of ML?

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# Class Mislabelling in Supervised Machine Learning (ML)

- Supervised ML relies on labelled training data, unlike unsupervised ML, which detects patterns without predefined categories.
- AML models struggle because financial institutions lack "ground-truth" data on suspicious activity reports (SARs).
- FIUs do not provide confirmation on whether reported transactions actually involve money laundering.
- Training on mislabelled data leads to erroneous models and reduces accuracy.

## Challenges of AI in AML Compliance: what kind of ML?

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# Legal Challenges Behind Class Mislabelling

- FIUs are not required to provide case-specific feedback on SAR outcomes.
- Instead, FIUs must provide general feedback **at least once per year**, often in aggregated form.
- Feedback restrictions exist to:
  - Protect investigations and data confidentiality.
  - Preserve the presumption of innocence, preventing undue consequences (e.g., account closures) before a court ruling.
- Impact on AI-Based AML Compliance
  - Lack of labelled data hinders supervised ML effectiveness in detecting money laundering.
  - Legal restrictions on FIU feedback **remain a major obstacle** to improving AI accuracy for AML.

## Challenges of AI in AML Compliance: Explainability & Black Box Problem

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# Supervised vs. Unsupervised ML in AML

- **Unsupervised ML** is better suited for detecting suspicious patterns but faces challenges in **explainability**.
- **Explainability** refers to the ability of ML models to provide **interpretable** outcomes for human stakeholders.
- ML models can be:
  - Transparent (interpretable by design) e.g., decision trees.
  - Opaque ("black box" models) e.g., deep learning with millions of parameters, making outputs difficult to interpret.

## Challenges of AI in AML Compliance: Explainability & Black Box Problem

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# **Explainability as a Barrier to AI Adoption in AML**

- Lack of transparency undermines trust in Al-based transaction monitoring.
- Financial institutions must be able to **justify algorithmic decisions** to regulators.
- Opaque models create risks, including:
  - Compliance challenges.
  - Customer complaints & service disruptions.
  - Increased costs due to required manual analysis.

## Challenges of AI in AML Compliance: Explainability & Black Box Problem

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# Potential Solutions: Explainable AI (XAI)

- XAI aims to make AI decisions interpretable, often by using a second model to explain the first.
- Key challenges of XAI:
  - Reliability Explanations may be flawed if the underlying model is flawed.
  - User-centric design Explanations must align with the needs, expertise, and objectives of different stakeholders.
  - Potential negative impacts Al decisions may cause discrimination, privacy concerns, or harm to specific groups.
  - Interdisciplinary approach needed Combining computer science with behavioral and social sciences for better Al governance.

## Al in AML Compliance: Fundamental Rights

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# Risks to Fundamental Rights

- Balancing Security & Fundamental Rights
- Data Protection & Privacy Concerns
- Discrimination & Financial Exclusion
- Property Rights & Business Impact
- Right to Fair Trial & Presumption of Innocence
- Legal Uncertainty & Al's Role in Fundamental Rights Violations

## Al in AML Compliance: Fundamental Rights

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# Searching for Safeguards in Al-Based Transaction Monitoring

- Assessment of bank customer protections against AI risks in transaction monitoring
- Analysis of relevant legal frameworks:
  - Payment services legislation (PSD2 & PAD)
  - AML legislation (AMLD6 & AMLR)
  - GDPR protections
  - Al Act provisions

## Al in AML Compliance: Fundamental Rights

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# **Key Takeaways**

- Some protections exist in PSD2 & PAD, but they are secondary to AML rules
- AML laws focus on compliance over fundamental rights protections
- Al-driven monitoring decisions lack human oversight, explainability, and appeal rights
- GDPR protections are overridden by AML rules
- The Al Act does not impose strong safeguards on transaction monitoring systems

Conclusion: AI-based transaction monitoring prioritizes AML compliance over fundamental rights protections, with minimal safeguards against automated decision-making risks.

### Automated AML Compliance and AI: AML in legal and practical transformation

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## Thank you!

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#### **Additional reading:**

- S. Tosza, Enforcement of international sanctions as the third pillar of the anti-money laundering framework. An unannounced effect of the AML reform and the Sanctions Directive, New Journal of European Criminal Law (2024) 15(3), 336-356
- S. Tosza, O. Voordeckers, <u>An anti-money laundering authority for the European Union: a new center of gravity in AML enforcement</u>, Era Forum (2024)